

RATES & SERVICES

Effective 1 January 2010

Apple Macintosh Consulting & Tech Support

professional help for individuals and small businesses

Network Setups: Internet, WiFi, Email, Server Setup
Mac OS X Installation, Updates & Troubleshooting
Tutoring for Mac Novices & Windows Switchers
Memory Upgrades, Routing Maintenance
Classic and Vintage Mac Support
iPhone and AppleTV Setup

***** Old Mac File Transfers & Conversions *****

IT for Media Production

support for creative professionals: audio, video, graphic design, photography

Facility Networks, Filesharing, WiFi, FTP Servers
Upgrades, Migrations, Activations, Backups
Mac OS X Installation & Troubleshooting
Font Problems & MacOS9 Support
ProTools Support Specialist

Apple Certified Consultant; member Apple Consultants Network

Consulting & Conversions: \$90/hour, 1h minimum

Macintosh Tune Ups: \$125/machine (disk maintenance and updates)

Phone and Email Support Incidents:

Incidents: \$25 per 0.25h of support (credit card required)

Bundles: \$100 for 5 Support Incidents (Prepaid)

Full Support Retainers: \$80/h, 0.25h billing (Prepaid, \$500 Minimum Deposit)

Payment Terms:

Payment is due at time of service or upon receipt of invoice.

MasterCard, Visa, American Express, PayPal, checks or cash accepted.

Missed appointments or cancellations with less than 24 hours notice subject to \$50 rescheduling fee. Travel outside Rte 128 subject to \$50/h travel fee.