

RATES & SERVICES

Effective 1 Apr 2012

Apple Macintosh Consulting & Tech Support

professional help for individuals and small businesses

Network Setups: Internet, WiFi, Email, Server Setup
Mac OS X Installation, Updates & Troubleshooting
Tutoring for Mac Novices & Windows Switchers
Memory Upgrades, Routine Maintenance
iPad and iPhone Setup & Training

Apple Certified Consultant; member Apple Consultants Network

Vintage Mac File Transfers & Conversions

bringing old data and memories back to life

Transfer Data From Old Mac Storage Formats:
Floppy Disks, Zip & Jaz Disks, SyQuest, MO, Hard Drives, etc.

Convert Files from Vintage to Current Mac Formats:
MacWrite, Word, WordPerfect, Excel, ClarisWorks, MacDraw, etc.

Macintosh Consulting & Tech Support: \$100/hour, 1 hour min
\$150/hour, 2 hour min for same day or emergency weekend service

Phone and Email Support Incidents:

Incidents: \$25 per 0.25h of support (credit card required)

Bundles: \$100 for 5 Support Incidents (Prepaid)

File Transfers & Conversions: \$120/hour in .25h increments, or per-project

Onsite Visit Travel Fees:

Inside MA Rte 128: \$35; Between Rtes 128 and 495: \$75;

Outside MA Rte 495: \$100 or as arranged

Payment Terms:

Payment is due at time of service or upon receipt of invoice. MasterCard, Visa, American Express, PayPal, checks or cash accepted. Missed appointments or cancellations with less than 24 hours notice subject to \$50 rescheduling fee.